

FEEDBACK FORM



Your feedback is important to us and helps us to provide the best service we can. We are always keen to hear about your experience with St Mary's House of Welcome and both your compliments and suggestions for improvement.

Feedback Type

This is a: Compliment Complaint Comment

I am a: Service User Representative/Advocate Volunteer

Donor Other (please state)

Please tell us your feedback

Brief summary of details:

Have you spoken to a staff member about this? Yes No

If yes, who? (please provide name)

Your name:

Address:

Phone:

Email:

Thank you for taking the time to provide feedback about our service.

Please submit the completed form to via mail to CEO, St Mary's House of Welcome, 165-169 Brunswick, Fitzroy, Vic 3065 or email via operations@smhow.org.au.

We will respond to your feedback as quickly as possible. If you are dissatisfied with the outcome of your feedback you can ask for a review of how it was handled.